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# WEBINARS FOR CHARITIES

The Commissioner of Charities (COC) and Charity Council, along with partners, organise regular webinars covering topics relevant to our charities. These webinars are designed to help our charities to gain new tips and latest insights to strengthen their capabilities and to operate effectively. The COC, Charity Council and partners strive to work closely with our charities as we build a more thriving and resilient charity sector together.

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*Please click on the respective links to view the webinar recordings on [Charity Council YouTube Channel](#).*





<https://go.gov.sg/charitycouncilchan>  
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## Donors and Fundraising





Date	Event/Webinar Title	Information	QR Code
25 Nov 2020	<p><b><u><a href="#">Charities Lean Forward - Strengthening Donor Engagement</a></u></b></p>	<p>Charities are re-evaluating the sources of their annual income streams, reviewing and revising their donor engagement strategies to create significant and sustainable change. This webinar shared case studies on the use of performance management methods to strengthen donor engagement in charities.</p> <p>Jointly organised by the Commissioner of Charities and Singapore University of Social Sciences.</p>	 <p><a href="https://go.gov.sg/donorengage25112020">https://go.gov.sg/donorengage25112020</a></p>
29 Jul 2020	<p><b><u><a href="#">Charities Lean Forward - Recruitment, Retention &amp; Recognition of Volunteers (Part 1 / Part 2)</a></u></b></p>	<p>Volunteers play an essential role in charities by supporting the charity's programmes and services and serve as your charity's brand ambassadors. This webinar explores and discusses various strategies for recruitment, retention and recognition of volunteers in charities.</p> <p>Jointly organised by the Commissioner of Charities and Singapore University of Social Sciences.</p>	 <p><a href="https://go.gov.sg/volunteers290720">https://go.gov.sg/volunteers290720</a></p>  <p><a href="https://go.gov.sg/volunteers290720">https://go.gov.sg/volunteers290720</a></p>




Date	Event/Webinar Title	Information	QR Code
18 Apr 2020	<b>Charities Lean Forward - Fundraising online for charities (Part 1 / Part 2)</b>	<p>Fundraising Online for Charities shares effective online fundraising concepts namely PARENT and DOSSINIA. The webinar also discusses applicable regulations related to fundraising and required governance &amp; accountability when using Online Fundraising Platforms.</p> <p>Jointly organised by the Commissioner of Charities and Singapore University of Social Sciences.</p>	 <p><a href="https://go.gov.sg/fundraisingonline180420">https://go.gov.sg/fundraisingonline180420</a></p>  <p><a href="https://go.gov.sg/fundraisingonline180420">https://go.gov.sg/fundraisingonline180420</a></p>
29 May 2020	<b>Charities Lean Forward - Fundraising online for charities 2.0 (Part 1 / Part 2)</b>	<p>Fundraising Online for Charities 2.0, a follow up to the previous webinar, focuses on the application of concepts, namely, PARENT and DOSSINIA. Through case discussions, this webinar illustrates how both concepts can be put into practice and applied to your operating context.</p> <p>Jointly organised by the Commissioner of Charities and Singapore University of Social Sciences.</p>	 <p><a href="https://go.gov.sg/fundraisingonline290520">https://go.gov.sg/fundraisingonline290520</a></p>  <p><a href="https://go.gov.sg/fundraisingonline290520">https://go.gov.sg/fundraisingonline290520</a></p>

## Digitalisation and Data Protection

Date	Event/Webinar Title	Information	QR Code
20 Oct 2020	<a href="#"><u><b>Data Protection for Charities (Managing &amp; Securing Electronic Personal Data)</b></u></a>	<p>Managing personal data properly is critical as the communities which the charities are serving expect their personal data to be treated with care. Any data breach can disrupt charities' operations and decrease public confidence in the charity sector.</p> <p>Jointly organised by the Commissioner of Charities and Harry Elias Partnership LLP, this webinar aims to guide charities to appreciate the importance of taking the relevant measures to protect data and implement them.</p>	 <p><a href="https://go.gov.sg/dataprotection2010">https://go.gov.sg/dataprotection2010</a></p>  <p><a href="https://go.gov.sg/dataprotectionguid">https://go.gov.sg/dataprotectionguid</a></p>

## Charity Governance and Operations

Date	Event/Webinar Title	Information	QR Code
23 & 24 Sep 2020	<a href="#"><u>Charity Governance Conference 2020</u></a>	<p>The annual Charity Governance Conference (CGC) was held virtually for the first time, from 23 to 24 September 2020. Themed “Governance for Leadership – Sustainability for a Resilient Future”, the conference aspired to engage and educate the charity sector on governance and transparency through sharing of insights and best practices from experts from the sector.</p> <p>Jointly organised by the Charity Council and Securities Investors Association (Singapore) (SIAS).</p>	 <p><a href="https://go.gov.sg/cgc2020">https://go.gov.sg/cgc2020</a></p>  <p><a href="https://go.gov.sg/cgc2020a">https://go.gov.sg/cgc2020a</a></p>
14 Aug 2020	<a href="#"><u>Charities Lean Forward - Safeguarding Charities</u></a>	<p>Charities can be targeted by unscrupulous parties, becoming victims of fraud, or are being made use of for money laundering or terrorist financing. This webinar equips charities with understanding on these areas, the criminal consequences and practical knowledge of how to guard against such situations.</p> <p>Jointly organised by the Commissioner of Charities and Law Society Pro Bono Services.</p>	 <p><a href="https://go.gov.sg/safeguarding140820">https://go.gov.sg/safeguarding140820</a></p>
23 Jun 2020	<a href="#"><u>In Conversation with the Commissioner of Charities</u></a>	<p>Faced with various changes brought about by COVID-19, charities need to stay relevant and impactful in meeting the evolving needs. The third installation of “In Conversation with the Commissioner of Charities” challenges charities to rethink their usual mode of operations and explore new ways of working through collaboration and digitalisation.</p> <p>Jointly organised by the Commissioner of Charities and Law Society Pro Bono Services.</p>	 <p><a href="https://go.gov.sg/inconvoc230620">https://go.gov.sg/inconvoc230620</a></p>

Date	Event/Webinar Title	Information	QR Code
20 May 2020	<a href="#"><u>Charities Lean Forward - Covid-19 Legislation's Impact on Charity Operations</u></a>	<p>Amidst the pressing issues on the ground, charities may find it difficult to navigate the new COVID-19 laws and certain operational and governance risks may be overlooked. This webinar helps charities gain a better understanding of the COVID-19 legislation's impact on charity operations and how to minimise governance risks arising during this period. The webinar also provides guidance on what charities could do if they experience difficulties meeting their debts and liabilities during this period.</p> <p>Jointly organised by the Commissioner of Charities and Law Society Pro Bono Services.</p>	 <p><a href="https://go.gov.sg/covidleg-iteration/pact200520">https://go.gov.sg/covidleg-iteration/pact200520</a></p>
15 May 2020	<a href="#"><u>Charities Lean Forward - How to Conduct Virtual General Meeting</u></a>	<p>In light of the ongoing COVID-19 situation, charities' operations may be under additional strain and some have difficulties holding their Annual General Meetings. This webinar shares the guidelines and best practices for charities to adopt when they conduct a virtual Annual General Meeting.</p> <p>Jointly organised by the Commissioner of Charities and Chartered Secretaries Institute of Singapore (CSIS).</p>	 <p><a href="https://go.gov.sg/conductvgmt150520">https://go.gov.sg/conductvgmt150520</a></p>
08 May 2020	<a href="#"><u>Charities Lean Forward - Charities Resilience Survival Toolkit</u></a>	<p>The outbreak of COVID-19 requires Charities to assess and address the immediate risks and challenges they face to survive and even thrive in the long run. Learn what these critical risks are and what your charity can do now to reduce the impact of these risks.</p> <p>Jointly organised by the Commissioner of Charities and RSM Singapore.</p>	 <p><a href="https://go.gov.sg/resilience080520">https://go.gov.sg/resilience080520</a></p>